If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

We're sorry for any inconvenience caused by our work.

Anything else you need to know?

To help keep the sewer system in good condition, we advise you to only flush the three Ps – paper, poo and pee – to prevent causing a sewer blockage. Cooking fat and waste should be wiped from pots, pans and plates before washing and disposed of in the bin, or solidified in the fridge and scraped into your food waste recycling. More advice can be found at wessexwater.co.uk/stoptheblock

Need some extra support?

We know that some customers need extra help due to age, ill health, a disability, mental illness or additional needs. This may include easy access to water during a leak or outage, help reading your meter, or setting up a password for when we visit. You can register for Priority Services on our website at wessexwater.co.uk/priorityservices or call us on 0345 600 4 600. We apologise for any inconvenience caused by our work.

Yours faithfully

Paul Delves

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Wessex Water