



SENDiass4BCP

**Special Educational Needs and Disabilities
Information, Advice and Support Services
for Bournemouth, Christchurch and Poole**

We are a **FREE, IMPARTIAL, CONFIDENTIAL** and **ARMS-LENGTH** service for children and young people (up to the age of 25) with special educational needs and disabilities (SEND), and their parents/carers.

We provide information, advice and support with relation to education, social, and healthcare matters, through our online resources, at events and workshops, via our advice line service and through individual casework.



01202 128181

help@sendiass4bcp.org



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HOW WE CAN HELP



Confidential
advice line



Your options, rights
and responsibilities



Responsibilities of
schools, colleges and
the Local Authority



Education, Health
and Care Plans
(EHCPs)



Paperwork;
reading / writing
forms, letters and
reports



Preparing for and
attending meetings



Resolving
disagreements



Suspensions and
permanent
exclusions



Mediation and
appeals to the
First-Tier Tribunal



Support with
complaints



Signposting to other
statutory and
voluntary services



Face to face and
virtual appointments
available